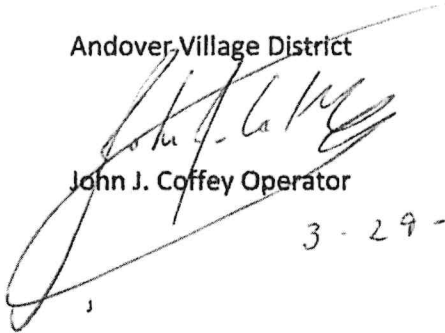


To the water users of the Andover Village District

The Andover Village District has supplied fresh clear drinking water to their users and Proctor Academy for over one hundred years. Thirty years ago the forward thinking Andover Village District board built a state of the art treatment facility up on Hall road just down the hill from their Bradley Lake water supply. Right out of the gate the two train system worked flawlessly, but as time passed the manufacturer stopped supporting their systems and many of the parts soon became obsolete. So several years back the district were forced to scavenge parts from one treatment train to make the other to work thus leaving the district with one operating treatment train. During a recent sanitary survey the New Hampshire DES requested that the District attempt to bring the second treatment train back on line as a backup to the running train. The district contacted a local contractor to help them bring the system back to life. During their first attempt the contractor was unable to purchase the critical 2" 3 way Georg Fisher valves, so three weeks later the contractor tried to install an updated version of a 2" 3way valve, but these valves would fit, but the operating controls were not compatible with the existing controls. The District is looking at a third option of re-plumbing the train to replace one three way valve with three separate valves.

We continue to work with the New Hampshire DES to bring online the second train. We will update with our progress.

Andover Village District


John J. Coffey Operator

3 - 29 - 24



STANDARD PUBLIC NOTICE CERTIFICATION FORM

Water Division/Drinking Water & Groundwater Bureau



RSA/Rule: RSA 485:43, RSA 485:3 IV & VII, Env-Dw 800

NOTE: Standard Public Notice Instructions and Guidance and template are found on the pages that follow.

WATER SYSTEM

Public Water System (PWS) Name: Andover Village District PWS ID: 0081010

DELIVERY METHOD – CHECK ALL THAT APPLY

- ☒ X Mail delivery.
☐ Door to door hand delivery.

NON-COMMUNITY SYSTEMS may:

- ☐ Post the notice in conspicuous locations throughout the system frequented by persons served by the system.

ADDITIONAL DELIVERY METHODS – CHECK ALL THAT APPLY

- ☒ X Posting on the internet or email broadcast.
☒ X Posting in public places served by the system.
☐ Publication in a local newspaper or newsletter distributed to persons served by the system.
☐ Delivery of multiple copies for distribution by customers that provide the water to others, such as apartment building owners, schools or large private employers.
☐ Delivery of one or more copies to community organizations.
☐ Delivery to owner or operator of consecutive system.

DISTRIBUTION DATE(S) April 3rd, May
2nd

☒ X REPRESENTATIVE COPY OF THE PUBLIC NOTICE IS ATTACHED

CERTIFICATION

I certify that public notice has been provided to all consumers, including consecutive public water systems, in accordance with the delivery content, format and time requirements of NH Admin. Rule Env-Dw 800.

Signature: [Signature] Print Name: John J. Coffey Date: 3-29-24

Circle title: Owner, Operator, or Designee

dwgbinfo@des.nh.gov or phone (603) 271-2513 or fax (603) 271-5171

PO Box 95, Concord, NH 03302-0095

www.des.nh.gov

NOTICE ABOUT YOUR DRINKING WATER

Failure to Correct a Significant Deficiency

Public Water System Name: Andover Village District PWS ID: 0081010

We are required to correct significant water system deficiencies identified by Department of Environmental Services (NHDES). We failed to take the required action by the established date.

This is not an emergency. If it had been, you would have been notified immediately. We do not know of any case of contamination. However, until the problem is corrected, there is an increased chance that disease causing organisms could contaminate the water supply and potentially cause an illness.

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites which can cause symptoms such as; nausea, cramps, diarrhea and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do? There is nothing you need to do at this time. You do not need to boil your water or take other corrective actions.

The table below lists the outstanding significant deficiency(ies), when correction of the deficiency(ies) was due and the corrective action we have (or will be) taking.

| Significant Deficiency(ies) Noted | Date(s) Correction was Due |
|---|----------------------------|
| 2 nd treatment train not operating | 12/31/2023 |
| Scada system down | 12/31/2023 |
| | |
| | |

Steps being taken to correct the situation: The treatment system is 35 years old and the parts needed to repair it are no longer manufactured or obsolete. We are working with a contractor to modify the pre-existing piping in order to bring the train back online.

Expected Resolution Date: 5/30/2024

Contact Name: John Coffey Company: _____

Address: P.O. Box 185 Canaan N.H. 03741 Telephone Number: (603) 304-9380